

# Payment Scam

April -May 2016

Douglas County PUD customers have reported fraudulent phone calls from someone claiming to be from the power utility threatening to shut off their power if they don't pay. Customers have been asked to wire money, give out banking information or to buy a pre-paid card and call back with the card information. Douglas County PUD never asks customers for this type of payment.

Local law enforcement authorities urge customers to not give out any personal information. If you get a suspicious call, hang up and call Douglas County PUD at 509-884-7191 to verify your account status.

## *Estafa de pago de cuenta de utilidades*

Los clientes del PUD del Condado de Douglas han reportado llamadas fraudulentas de alguien que dice ser de la utilidad y amenaza con apagar su luz si no pagan. Las personas que llaman han solicitado dinero por transferencia electrónica, dar información bancaria o comprar una tarjeta pre-pagada y regresar la llamada con la información de la tarjeta. PUD del Condado de Douglas nunca le pide a sus clientes estos tipos de pagos.

Autoridades locales insisten a los clientes a no dar ninguna información personal. Si recibe una llamada sospechosa, cuelgue y llame al PUD del Condado de Douglas al 509- 884-7191 para verificar su estado de cuenta.

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We always like to hear what you have to say. Please, if you have any comments or questions write them down and send this back with your payment. Thanks~

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# Power Rates

*No change from previous year*

## **From District Resources including Hydroelectric, Wind and Solar Power:**

### Schedule 1, General Service

Daily Charge	\$0.333
KWH Charge	\$0.0233
Demand Charge (Monthly)	\$1.40/KW greater than 50 KW
Minimum Charge	\$8.80/mo. Plus \$3.80/KW>30

### Schedule 2, Irrigation Service

Demand Charge (Seasonally)	\$18.10/KW
Demand Charge (Monthly)	\$2.20/KW
Energy Charge	\$0.0125/KWH
Minimum Seasonal Charge	\$55.50
Minimum Monthly Charge	\$2.20/KW connected load

### Schedule 3, Street Lighting And Area Lighting Service (Daily Rate)

150/200 watt high pressure sodium	\$0.341
400 watt high pressure sodium	\$0.593

## **Customer Choice Options:**

### Schedule 4, Energy Delivery Service (For alternate energy supplier)

Daily Charge	\$0.333
Energy Delivery Charge	\$0.0171/KWH
Ancillary Services	\$0.0009/KWH

### Schedule 5, Alternate Renewable Resource Service

(To encourage new renewable resources, available to general service customers)  
Charge \$7.50 per 100 kWh increment

### Schedule 6, Douglas County Community Network Prices (DCCN)

Please see our website for details [www.douglaspud.org](http://www.douglaspud.org)



**Public Utility District No. 1 of Douglas County**

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