

Payment Scam

February March 2014

Douglas County PUD customers have reported fraudulent phone calls from someone claiming to be from the power utility threatening to shut off their power if they don't pay. Customers have been asked to wire money, give out banking information or to buy a pre-paid card and call back with the card information. Douglas County PUD never asks customers for this type of payment.

Local law enforcement authorities urge customers to not give out any personal information. If you get a suspicious call, hang up and call Douglas County PUD at 509-884-7191 to verify your account status.

Estafa de pago de cuenta de utilidades

Los clientes del PUD del Condado de Douglas han reportado llamadas fraudulentas de alguien que dice ser de la utilidad y amenaza con apagar su luz si no pagan. Las personas que llaman han solicitado dinero por transferencia electrónica, dar información bancaria o comprar una tarjeta pre-pagada y regresar la llamada con la información de la tarjeta. PUD del Condado de Douglas nunca le pide a sus clientes estos tipos de pagos.

Autoridades locales insisten a los clientes a no dar ninguna información personal. Si recibe una llamada sospechosa, cuelgue y llame al PUD del Condado de Douglas al 509- 884-7191 para verificar su estado de cuenta.

We always like to hear what you have to say. Please, if you have any comments or questions write them down and send this back with your payment. Thanks~

Power Rates

No change from previous year

From District Resources including Hydroelectric, Wind and Solar Power:

Schedule 1, General Service

| | |
|-------------------------|------------------------------|
| Daily Charge | \$0.333 |
| KWH Charge | \$0.0233 |
| Demand Charge (Monthly) | \$1.40/KW greater than 50 KW |
| Minimum Charge | \$8.80/mo. Plus \$3.80/KW>30 |

Schedule 2, Irrigation Service

| | |
|----------------------------|--------------------------|
| Demand Charge (Seasonally) | \$18.10/KW |
| Demand Charge (Monthly) | \$2.20/KW |
| Energy Charge | \$0.0125/KWH |
| Minimum Seasonal Charge | \$55.50 |
| Minimum Monthly Charge | \$2.20/KW connected load |

Schedule 3, Street Lighting And Area Lighting Service (Daily Rate)

| | |
|-----------------------------------|---------|
| 150/200 watt high pressure sodium | \$0.341 |
| 400 watt high pressure sodium | \$0.593 |

Customer Choice Options:

Schedule 4, Energy Delivery Service (For alternate energy supplier)

| | |
|------------------------|--------------|
| Daily Charge | \$0.333 |
| Energy Delivery Charge | \$0.0171/KWH |
| Ancillary Services | \$0.0009/KWH |

Schedule 5, Alternate Renewable Resource Service

(To encourage new renewable resources, available to general service customers)
Charge \$7.50 per 100 kWh increment

Schedule 6, Douglas County Community Network Prices (DCCN)

Please see our website for details www.douglaspud.org



Public Utility District No. 1 of Douglas County

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