

Protect Your Equipment

All District customers take responsibility for protecting their electricity consuming equipment when they sign up for service. With all the sensitive electronic equipment in homes, it is important to remember Section 10 of the Customer Service Policy states: **It shall be the customer's responsibility to provide suitable protective equipment such as fuses, circuit breakers, relays, and surge protectors to adequately protect his or her equipment.**

Conservation

The Wells Hydroelectric Project is a tremendous asset for Douglas County PUD customers. It provides clean, renewable, low-cost hydropower to our area. Even though the power enjoyed in Douglas County is among the least expensive in the nation, it should not be wasted. Here are some things you can do to reduce your consumption of this precious resource.

- Raise your thermostat by two degrees to reduce your cooling system load.
- Clean or change air conditioning filters regularly. Dirty filters cause air conditioners to work harder and use more energy.
- Remove dust from the coils of your refrigerator and freezer so they operate more efficiently.
- Close your blinds during the heat of the day and open your window during the cool evening to give your air conditioner a rest.
- Turn off heat producing indoor lights and home computers when not in use. Turn off unnecessary outdoor lights.
- Fire up the barbecue grill to move cooking outdoors.
- Adjust your dishwasher so dishes dry without heat.

We always like to hear what you have to say. Please, if you have any comments or questions write them down and send this back with your payment. Thanks~

e-CARE

June - August 2011

With the new and improved customer information system you have lots of information at your finger tips. The system gives you the power to access your account information through the Internet at your convenience.

To create an online account (e-CARE), go to Douglas PUD's website www.douglaspud.org, select the Online Payment gold button on the right side of the page, and follow the instructions. You can find all the necessary information to create an e-CARE account on your statement. After creating an e-CARE account, you can view your usage history, billing history, and payment history. Of course, you are still be able to pay online using a credit or debit card. A new feature is the ability to set up a recurring credit card payment (select the Make a Payment menu option on the left side of your e-CARE screen and follow the directions).



There is also a paperless billing option. E-bills is an e-CARE feature allowing you to receive an e-mail when your Douglas PUD bill is ready for viewing and payment. Choosing paperless billing is clean and saves money. Unless you choose paperless

billing, you will continue to receive the traditional paper statement.



Public Utility District

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