Your Douglas County PUD will implement a new billing system in May 2017. Most customers currently receive a bill every other month. The new system requires a transition to monthly billing. In preparation for the transition, monthly bills will be sent beginning in January 2017. Your first monthly bill may be for fewer days than you are used to. Subsequent bills will cover approximately one month depending on the meter-reading schedule. There is no change to budget plans. There is no action required for scheduled automatic payments.

We always like to hear what you have to say. Please, if you have any comments or questions write them down and send this back with your payment. Thanks~
Douglas County PUD is one of more than 2,000 public power systems providing power on a not-for-profit basis in the United States. Not-for-profit means power is provided at the cost of producing and delivering that power. There are no stockholders expecting dividends from the power rates. If you are a resident of Douglas County, you control the PUD by electing the Commissioners who set policies and hire a manager to direct the operation of the utility. This provides local control over the utility and responsiveness to community needs. This also means economic benefits of local ownership remain in the community in the form of low power prices.