The Power Line

Douglas PUD Customer Newsletter

April 2026

New Attic Insulation Rebate Program to Boost Energy Savings

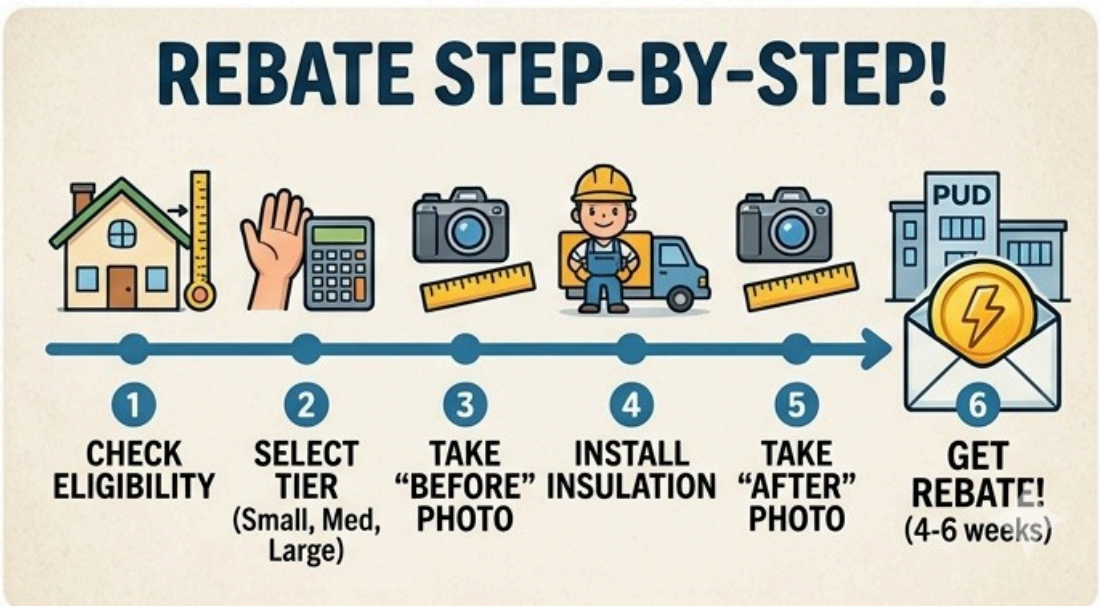
We are excited to introduce a new conservation program designed to help homeowners improve energy efficiency and lower utility costs through upgraded attic insulation. The program focuses on one of the most impactful areas of heat loss in a home—the attic.

Homeowners can receive tiered rebates based on attic size:

- Up to $1,000 for smaller attics (under 1,000 sq. ft.)
- Up to $1,750 for mid-sized attics (1,001–2,000 sq. ft.)
- Up to $2,500 for larger attics (2,001+ sq. ft.)

Plus income-qualified participants may receive an additional $200 incentive.

To qualify, existing insulation must be at or below R-30, and upgrades must reach at least R-49—ensuring meaningful energy savings. This program offers a simple, predictable way for customers to invest in home efficiency while helping Douglas PUD meet energy-saving goals. See Conservation link for more details.



Monthly Bill Assistance

If you are an income-qualified household you may qualify for bill assistance. See Bill Assistance link below for details.
Si su hogar cumple con los requisitos de ingresos, podría calificar para recibir asistencia con su factura. Consulte el sitio web para obtener más detalles.

Call 811 before you dig and Look up and Live!

When planning outdoor projects or activities, you need to look up and down!

If spring projects involve a shovel, make sure they don't involve utility lines. Call 811 before you dig so that public utilities can mark any underground lines.

Or if your plans have you leaving the ground, you should look up first! There could be powerlines nearby. Keep a safe distance and keep an eye out for any damage. If you have concerns about your powerlines or spot a hazard tree, contact us.

Budget Plan

The Budget Payment Plan lets you pay your annual electric bill in equal monthly installments automatically from your bank account. This provides our customers predictable bills and no due date worries. Spring time is the right time to sign up. If you are interested in paying the same amount each month, winter, spring, summer and fall, the budget plan is made for you! Look for the sign-up form in your April statement or call our office at 509-884-7191 to learn more.